

MANAGEMENT POLICY OF COAL INDIA LTD. HQ, KOLKATA

(ISO)

Coal India Limited, as an organized state owned coal mining corporate is the single largest coal producer in the world with an objective of providing energy security to the country. As a part of our business agenda, we are implementing a management system to manage all our activities so as to consistently ensure the overall quality, internal efficiency, health and safety of employees, economic and social concerns of all stakeholders and simultaneously optimize the consumption of energy and natural resources.

We are committed to-

1. Produce and market the planned quantity of coal and coal products efficiently and economically with due regard to quality, safety and energy conservation, ensuring sustainable development.
2. Ensure the availability of information and energy efficient resources / services necessary to achieve the objectives and targets, thereby increasing energy efficiency and reducing energy consumption in our office premises.
3. Continual improvement in the quality of service and overall energy performance of the company by implementing effective energy management programs that support all operations and customer satisfaction while providing a safe and comfortable work environment.
4. Review our management policy, objectives, targets and energy performance periodically to ensure its relevance and suitability and communicate the same to all employees for better understanding of the energy impacts of their job and how to minimize these.
5. Comply with all applicable legal requirements and other subscribed obligations.