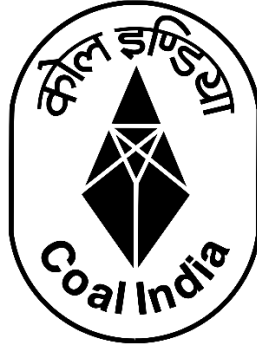


COAL INDIA LIMITED

**Digital Life Certificate (Jeevan Pramaan) Submission
User Manual**



End User Manual

Life Certificate/Digital Life Certificate (Jeevan Pramaan) for Post-Retirement Medicare Scheme- Executives/Non-Executives

The retired employees of CIL i.e. the existing members of the Contributory Post-Retirement Medicare Scheme of Executives & Non-executives can now submit **Digital Life Certificate (Jeevan Pramaan)** for their post-retirement medical benefits, in the same way they have been doing it for their pension scheme.

Pre-requisites for CPRMSE Beneficiaries:

1. The beneficiary must have Aadhaar number
2. The beneficiary must have a valid mobile number registered with Aadhaar
3. Registration of the Aadhaar number with CIL(HQ)/ Subsidiary HQ as the case may be. This is required by the Disbursing Agency i.e. CIL for processing of payments.

The CPRMS beneficiaries can visit either CIL(HQ), Kolkata or any CIL Subsidiary HQ, or a nearby CSC center, Bank Branch or any Government office whose details are provided on jeevanpramaan.gov.in and bio-metrically authenticate his / her life certificate in real time.

CIL will receive the Life Certificate automatically after biometric authentication.

Physical Life Certificate of CPRMSE/NE will continue to be accepted from the beneficiaries if preferred by him / her in the month of November (as per the new format)

Since the entire process is primarily Aadhaar based, digital life certificate submitted by the CPRMSE/NE beneficiaries can be authenticated only when the beneficiaries' accounts are seeded with their Aadhaar Number. **(For confirmation of the same kindly contact your respective subsidiary companies from where you avail the reimbursement or check on the [CIL website](#)**

- **[Update your Aadhaar Card Number](#)**

STEP:01



V3.6 Pensioners Life Certificate system Windows 7 .Net:4.0.30319.42000

JEEVAN PRAMAAN - Pensioners life certificate English

Pensioner Authentication

Aadhaar Virtual ID

Mobile

Email

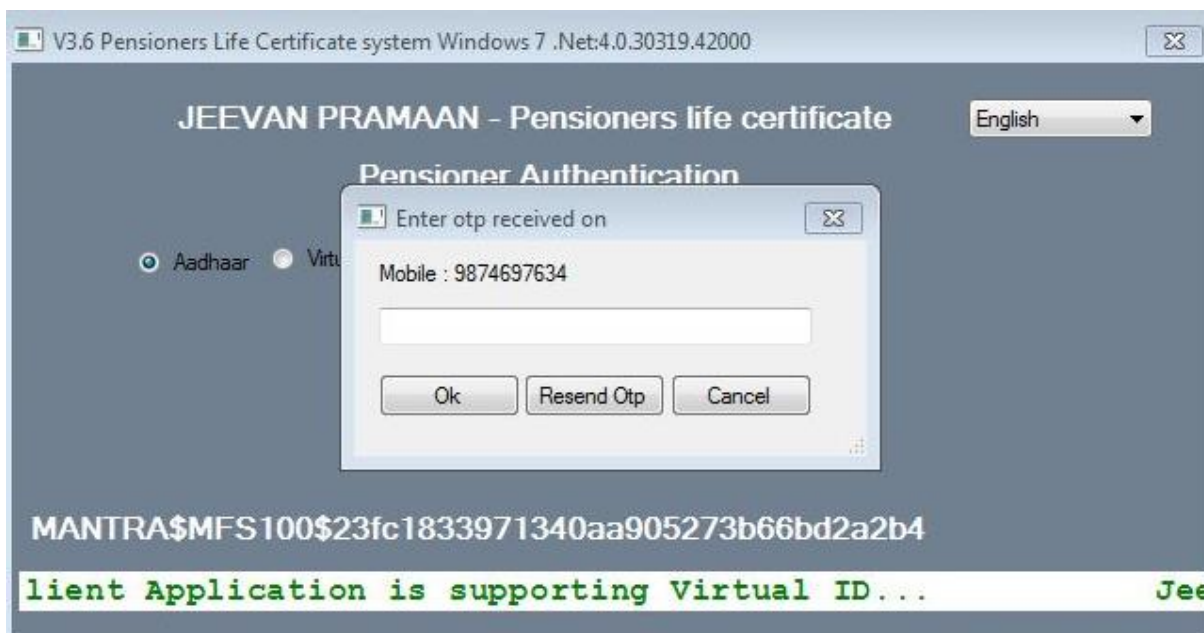
Generate OTP

MANTRA\$MFS100\$23fc1833971340aa905273b66bd2a2b4

Jeevan Pramaan Client Application is supporting V

Provide **AADHAAR NO** and **AADHAAR LINKED MOBILE NUMBER, EMAIL(OPTIONAL)** and click on 'GENERATE OTP'

STEP:02



V3.6 Pensioners Life Certificate system Windows 7 .Net:4.0.30319.42000

JEEVAN PRAMAAN - Pensioners life certificate English

Pensioner Authentication

Aadhaar Virtual ID

Mobile : 9874697634

Ok Resend Otp Cancel

MANTRA\$MFS100\$23fc1833971340aa905273b66bd2a2b4

lient Application is supporting Virtual ID... Jee

Enter the **OTP** received in the registered mobile number

STEP:03

PPO NUMBER :

A) FOR RETIRED EXECUTIVE:

SUBSIDIARY/E/LAST FOUR DIGIT OF CPRMSE CARD NO

EX: CIL/E/0040 OR ECL/E/3312

B) FOR SPOUSE OF RETIRED EXECUTIVES:

SUBSIDIARY/E/S/LAST FOUR DIGIT OF CPRMSE CARD NO

EX: CIL/E/S/0040 OR ECL/E/S/3312

For NON_EXECUTIVES: Replace "E" with "NE"

Windows 7 .Net:4.0.30319.42000

* Pensioner Name

* Type of Pension **SELECT SERVICE**

* Sanctioning Authority **SELECT COAL INDIA LIMITED**

* Disbursing Agency **SELECT COAL INDIA LIMITED**

* Agency **SELECT COAL INDIA LIMITED**

* PPO Number

* Account Number(Pension) **ENTER REGISTERED (WITH CIL) A/C NO**

Is Re Employed? Yes No

Is Re Married? Yes No

I, the holder of Aadhaar, hereby give my consent to MeitY to use my Aadhaar number, biometric etc for e-KYC with UIDAI for generation of Digital Life certificate (DLC). I also give my consent for sharing of Aadhaar number and my DLC with my Pension Disbursing Agency and Pension Sanctioning Authority for pension processing and intimation. MeitY/NIC have informed me that my Biometric will not be stored/shared.

Scan Finger

SCAN FINGER IN THE BIOMETRIC

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I. SANCTIONING AUTHORITY: **Select COAL INDIA LIMITED**

II. DISBURSING AGENCY: **Select COAL INDIA LIMITED**

III. AGENCY: **Select COAL INDIA LIMITED**

III. PPO NUMBER: Write in the following format:

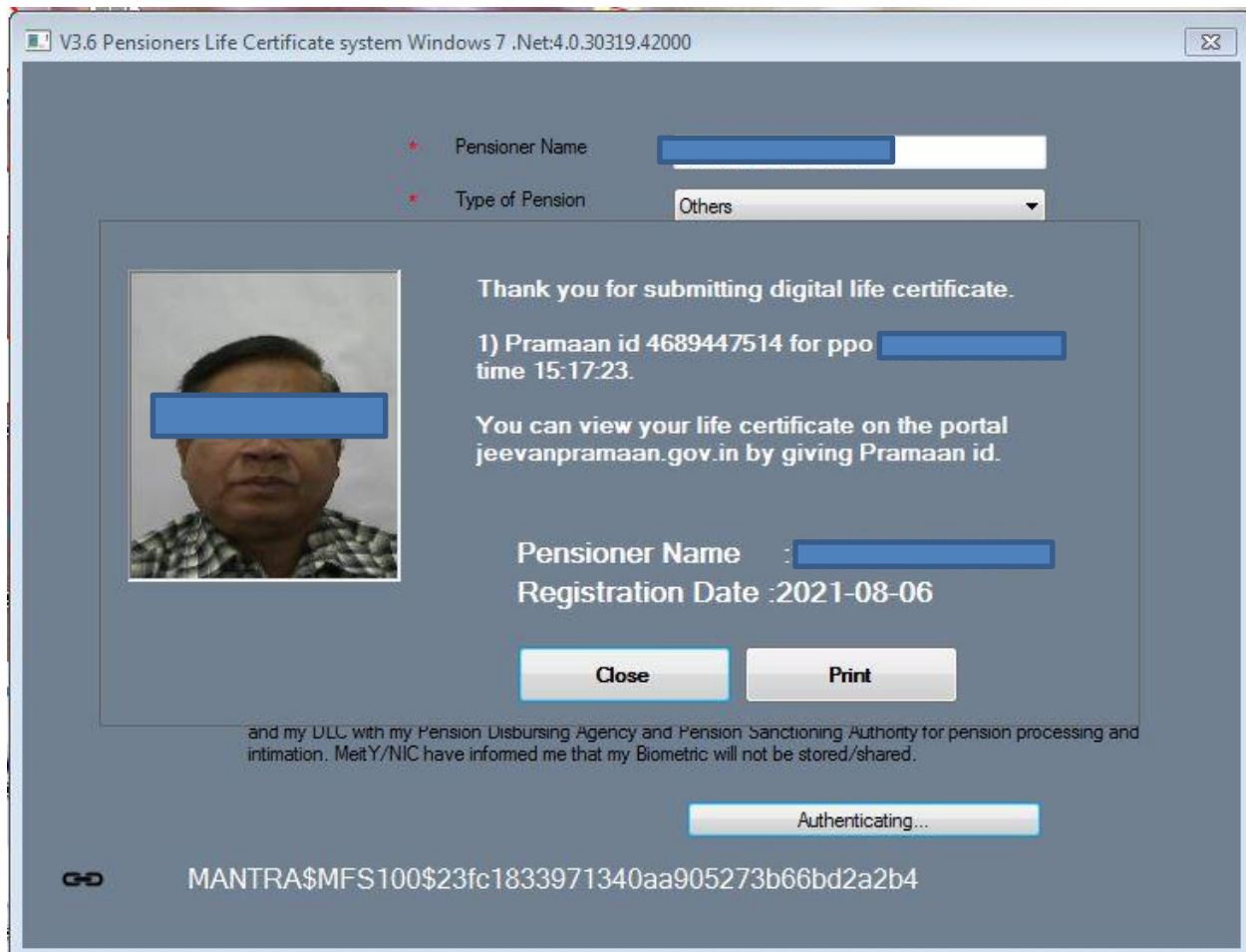
A) FOR RETIRED EXECUTIVE (i.e. the primary card holder): **SUBSIDIARY/E/LAST FOUR DIGIT OF CPRMSE CARD NO, EX: CIL/E/0040 OR ECL/E/3312 OR BCCL/E/2123**

B) FOR SPOUSE OF RETIRED EXECUTIVES: **SUBSIDIARY/E/S/LAST FOUR DIGIT OF CPRMSE CARD NO, EX: CIL/E/S/0040 OR ECL/E/S/3312 OR BCCL/E/S/2123**

NOTE: In case of Single Membership (if the post-retirement medical card is in the name of spouse) then write **SUBSIDIARY/E/S/LAST FOUR DIGIT OF CPRMSE CARD NO, EX: CIL/E/S/0040 OR ECL/E/S/3312 OR BCCL/E/S/2123**

FOR NON-EXECUTIVES: REPLACE "E" WITH "NE"; EX: CIL/NE/2004 & CIL/NE/S/2004

STEP:04



V3.6 Pensioners Life Certificate system Windows 7 .Net:4.0.30319.42000

* Pensioner Name

* Type of Pension Others

Thank you for submitting digital life certificate.

1) Pramaan id 4689447514 for ppo
time 15:17:23.

You can view your life certificate on the portal
jeevanpramaan.gov.in by giving Pramaan id.

Pensioner Name :
Registration Date :2021-08-06

and my DLC with my Pension Disbursing Agency and Pension Sanctioning Authority for pension processing and
intimation. MeitY/NIC have informed me that my Biometric will not be stored/shared.

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After successful submission of digital life certificate, beneficiaries will receive a sms on his/her mobile giving the transaction id. **CPRMS beneficiaries will be able to download the computer generated life certificate from jeevanpramaan.gov.in using this transaction id (PRAMAAN ID) for their records**, just the same way they have been doing it for their CMPF Life Certificate.

Downloading the Life Certificate & Printing the same is optional. **CIL will receive the Digital Life Certificate automatically after biometric authentication.**

There is no need to submit physical copy.

Frequently Asked Questions (FAQ)

Q. What are the various modes of Life Certificate submission for the post-retirement Medicare scheme of executives/non-executives?

A. Mode of Submission of Life Certificate for Post-Retirement Medicare scheme:

I. Submission of Life Certificate at respective Subsidiaries/ CIL(HQ)

- Manually - Life certificate can be submitted in physical format (**Copy attached**) to their respective subsidiary companies/ company HQ.
- Digitally: - Visit the Company HQs of any subsidiary/ CIL HQ/ any CSC Center. Provide Aadhaar number, Mobile number, Post-Retirement Medical card number & Account number. Then provide biometrics (Fingerprint). On successful Aadhaar based biometric authentication, Jeevan Pramaan will be generated with a unique id called Pramaan Id as acknowledgement.

II. Submission of Life Certificate Digitally through <https://jeevanpramaan.gov.in> using own PC/Laptop/Mobile

For any help : please go through the link <https://jeevanpramaan.gov.in/app/faq>

- **Pre-requisites for this option:**

STQC certified Registered Biometric device is required. List of sources is available on Jeevan Pramaan portal as well as in Appendix B.

III. Submission of Life Certificate Digitally through Gol UMANG App on Mobile

CPRMSE Beneficiaries will have to download UMAMG app from google play store, search Jeevan Pramaan and click on generate life certificate. Authentication page will open. Required information to be feeded for generation of DLC.

- **Pre-requisites for this option:**

STQC certified Registered Biometric device is required. List is available on Jeevan Pramaan portal.

IV. At Citizen Service Centre (CSC) / Aadhar Seva Kendra / CIL(HQ)/ Subsidiary HQ

Visit nearest CSC or Aadhaar Seva Kendra. Provide Aadhaar Number, Mobile Number, EIS No (For Primary Card Holder) and Post-Retirement Medical Card No (For Spouse of primary card holder), Account number & name of Pension Sanctioning Authority (**which will be Coal India Limited**). Then provide biometrics (Fingerprint). On successful Aadhaar based biometric authentication, Jeevan Pramaan will be generated with a unique id called Pramaan Id as acknowledgement.

Q. I am a retired executive superannuated from ECL but getting reimbursement from BCCL. How do I submit digital life certificate?

A. For generating digital life certificate, all beneficiaries irrespective of the companies of reimbursement will have to select the following in the Jeevan Pramaan portal:

i. Sanctioning Authority: Select Coal India Limited

ii. Disbursing Agency: Select Coal India Limited

iii. PPO Number: Write in the following format:

A) FOR RETIRED EXECUTIVE: SUBSIDIARY/E/LAST FOUR DIGIT OF CPRMSE CARD NO, **EX: CIL/E/0040 OR ECL/E/3312 OR BCCL/E/2123**

B) FOR SPOUSE OF RETIRED EXECUTIVES: SUBSIDIARY/E/S/LAST FOUR DIGIT OF CPRMSE CARD NO, **EX: CIL/E/S/0040 OR ECL/E/S/3312 OR BCCL/E/S/2123**

FOR NON-EXECUTIVES: REPLACE “E” WITH “NE”; **EX: CIL/NE/2004, CIL/NE/S/2004**

Note: You need to generate 02 (two) separate digital life certificate – one for the primary card holder (retired employee) and other for the dependent spouse of primary card holder.

This is the authentication page generated

* Pensioner Name

* Type of Pension

* Sanctioning Authority **Select Coal India Limited**

* Disbursing Agency **Select Coal India Limited**

* Agency **Select Coal India Limited**

* PPO Number **CIL/E/0040 or CIL/NE/1040**

* Account Number(Pension)

Is Re Employed? Yes No

Is Re Married? Yes No

I, the holder of Aadhaar, hereby give my consent to MetY to use my Aadhaar number, biometric etc for e-KYC with UIDIAI for generation of Digital Life certificate (DLC). I also give my consent for sharing of Aadhaar number and my DLC with my Pension Disbursing Agency and Pension Sanctioning Authority for pension processing and intimation. MetY/NIC have informed me that my Biometric will not be stored/shared.

Scan Finger

SECUGEN\$HU20\$497d49e3a625405b95c0a59e0e98e6c0

Q. In the field “Account Number(Pension)” can I put different account number other than the one registered for post-retirement?

A. NO. In the field “Account Number(Pension)” you will have to write the account number which is already registered for post-retirement medical facility.

Even if you put some other account number, the payment will be disbursed to the already registered account only.

Q. For couple membership i.e. both retired executive/non-executive and spouse is alive, whether two separate digital life certificates need to be generated?

A. Yes, for couple membership i.e. when both retired employee and his/ her spouse is alive, then two separate digital life certificate - i.e. one for the primary card holder i.e. retired executive/non-exe and the other for the spouse will have to be generated.

Q. How do I know my digital life certificate has been generated at Coal India Portal?

A. You can visit [CIL Website](#) and check whether your digital life certificate has been generated at CIL portal. Digital Life Certificate/ Jeevan Pramaan will appear in CIL website after 03(three) days from the date of submission.

*****END*****